

Code of Practice

General

- All matters are dealt with strict confidentiality.
- We will deal with your application expeditiously but will always aim to provide the highest level of service.
- We are an independent body of Muslim Scholars which makes decisions in the light of Quran and Sunnah.
- The English legal system is respected and not undermined whilst dealing with your Islamic divorce.
- All relevant parts of the application must be completed in full.
- All contact must be made in writing/email.
- In the absence of your spouse's address, please provide his telephone number, email address or the address of next of kin.
- You are the Applicant and once you have submitted the application the Respondent (your spouse) will be notified.
- Both parties are expected to conduct themselves in a non-confrontational manner at all times.
- We understand the gravity of your situation and the difficulty you maybe encountering therefore we always try to resolve the matter quickly and effectively as far as we can.

Issues Relating to Children

- We do not deal with issues relating to child/children access, the parties are requested to seek a settlement with mutual agreement or via the Courts.
- Financial matters should be settled via mutual agreement or through the Courts.

Meetings

- At the last stage of your application we shall arrange a meeting with you via Skype and a separate meeting with the Respondent if need be.



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