



Code of Practice

General

- All matters are dealt with strict confidentiality.
- We will deal with your application expeditiously but will always aim to provide the highest level of service.
- We are an independent body of Muslim Scholars which makes decisions in the light of Quran and Sunnah.
- We do not take sides and keep an impartial stance throughout.
- We cannot enforce a reconciliation.
- The English legal system is respected and not undermined whilst dealing with your Islamic divorce.
- All relevant parts of the application must be completed in full.
- All contact must be made in writing/email.
- In the absence of your spouse's address, please provide his telephone number, email address or the address of next of kin.
- You are the Applicant and your spouse is the Respondent.
- Once you have submitted the application the Respondent will be informed in writing.
- Both parties are expected to conduct themselves in a non-confrontational manner at all times.
- We have a zero tolerance policy, any threatening behavior is reported to the police.
- We understand the gravity of your situation and the difficulty you maybe encountering therefore we always try to resolve the matter quickly and effectively as far as we can.

Issues Relating to Children

- We do not deal with issues relating to child/children access, the parties are requested to seek a settlement with mutual agreement or via the Courts.
- Financial matters should be settled via mutual agreement or via the Courts.

Meetings

- At the last stage of your application we shall arrange a video call meeting with you via WhatsApp.
- Meeting between you and the respondent only takes place with mutual agreement.
- This copy is for you to keep.

If you have further queries please contact Molana Ejaz: 07814268204